# Business Plan 2016–17 infographic (accessible version)

* Investing in growing demand in our community through the private profession, community legal centres and our staff. An extra $7.7 million to meet growing demand for legal aid.
* Focus on improving family violence, child protection, family law, summary and youth crime services. 7% more grants of legal assistance.
* Most delivered by private practitioners with $3.6 million in extra case expenditure.
* 14% more child protection – more child protection workers.
* 9% expansion of youth diversion.
* 11% increase in family violence – increased policing of family violence.
* 7% summary crime increase – more police, expansion of drug court.
* Predict a deficit at the end of 2016–17 without additional investment.
* Respond to the family violence royal commission and Access to Justice review.
* 20,000 more calls to Legal Help.
* Investing in timely intervention, especially for children and young people
* new youth crime strategy and more young people diverted from criminal
* justice system.
* more support for vulnerable families with better child protection services and family law guidelines
* coordinated early assistance for legacy caseload asylum seekers.
* match services to the needs and abilities of clients
* keep our clients safe with a new framework to help sta­ work with clients
* who are at risk
* bigger, modernised Legal Help.
* better services for Aboriginal and Torres Strait Islander people.
* maximise benefits by working with others
* increased access to justice in the Mallee and state's North East.
* a review to make our means test simpler, fairer and easier to understand, and expand eligibility.
* evaluate and improve summary crime.
* working together better
* more flexible ways of working with new technology to improve client services.
* investment in staff­ engagement and wellbeing
* transition to new CBD premises
* continued support for the private profession, community legal centres and staff­ to continue providing high quality service.