

Can I get an interpreter?

Yes. Ask us for an interpreter in your language.

You can also ring the Translating and Interpreting Service on 131 450 and ask to be put through to Victoria Legal Aid.

Where can I get more legal information?

We have a range of free booklets in English and other languages. You can get the booklets on our website or at any Victoria Legal Aid office.

More information is also on our website at www.legalaid.vic.gov.au

About our services

We have 15 offices in Victoria, which are open Monday to Friday, 8.45 am to 5.15 pm.

Victoria Legal Aid can help you with criminal matters, family breakdown, family violence, child support, immigration, social security, mental health, discrimination, guardianship and administration, tenancy, debt and traffic offences.

Our free legal services include:

- information over the phone
- seminars and workshops
- legal advice across Victoria, including most courts and tribunals.

We also give grants of legal assistance to people who can not afford a lawyer.

Call us to find out how we can help you.

Victoria Legal Aid: Outer eastern suburbs office

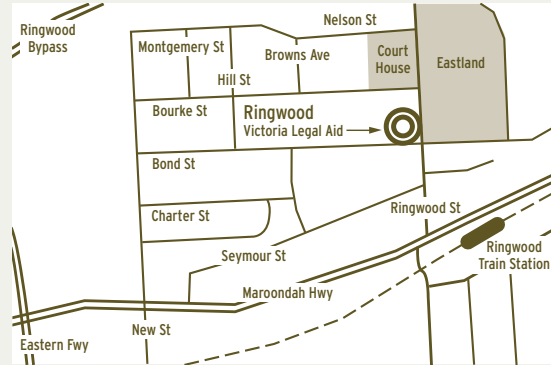
23 Ringwood St, Ringwood Vic 3134

Tel: 9259 5444

Fax: 9259 5400

Email: Ringwood@vla.vic.gov.au

DX 212467 Ringwood



Our Legal Information Service

Open Monday to Friday, 8.45 am to 5.15 pm

Telephone 9269 0120 or country callers 1800 677 402



Contact us for free information about the law and how we can help you.

You can speak to someone in English or other languages.

If you have a speech or hearing impairment, call the National Relay Service and ask to be put through to Victoria Legal Aid.

- TTY/voice: 133 677 or 1800 555 677 (country callers)
- SSR/speak and listen: 1300 555 727 or 1800 555 727 (country callers).

Our public law library

Open Monday to Friday, 9 am to 5 pm

350 Queen Street, Melbourne

Our website

www.legalaid.vic.gov.au

Victoria Legal Aid

Outer eastern suburbs office Ringwood

Do you need legal help?
Victoria Legal Aid can help you

Victoria Legal Aid's Ringwood office

Our office in Ringwood offers a range of legal services to the outer eastern suburbs region.

Free legal advice

We have lawyers who can talk to you about how the law applies to your legal problem and what you may be able to do about it.

Our lawyers can help you with:

- criminal charges
- family law matters
- child support matters
- general legal advice and information.

Call us on 9259 5444 to make an appointment or get information about our free advice sessions.

Advice services without appointment:

General legal advice (inc Family law) - Tuesday 2pm-4pm

Family law advice – Thursday 10am-12pm

(advisable to phone on the day to check service is running)

If your matter is urgent or you cannot easily get to the office, we may be able to give you legal advice over the phone.

When you come to your appointment, please bring:

- all paperwork
- any records of interviews with police
- pay slips and/or Health Care Card
- bank statements.

If you are not able to keep the appointment please give us 24 hours notice.

Victoria Legal Aid

Outer eastern suburbs office Ringwood

Lawyers at court

It is important that you get legal advice before you go to court.

However, if you do not have a lawyer, we have lawyers at many courts and tribunals across Victoria. These 'duty lawyers' help people who have a court hearing on the day. They may be able to speak for you in court.

We have duty lawyers at the:

- Ringwood Magistrates' Court
- Ringwood Children's Court
- Dandenong Family Court and Federal Magistrates Court

Many people want to see the duty lawyer, so we may not be able to help everyone. We have to help some people first.

This includes:

- serious cases, including people in jail or people at risk of going into jail
- cases involving children
- people who cannot afford legal help
- people who could not get legal advice before going to court.

Ask staff at the court or tribunal if a duty lawyer is available.

Legal representation

If you need ongoing help from a lawyer, we can help you if you have a grant of legal assistance. We can also support you if you are going to the Mental Health Review Board.

Grants of legal assistance

A grant of legal assistance is money used to pay a Victoria Legal Aid lawyer or a private lawyer to help you with your legal problem. A lawyer can:

- give you legal advice
- help you reach agreement
- prepare legal documents
- speak for you in court.

Getting a grant will depend on your financial situation and your legal problem. Grants are generally for criminal or family matters, but can be for some civil cases, such as discrimination, immigration, social security or mental health matters.

A grant is not always free. The amount you may have to pay depends on your financial situation.

Call us to find out how we can help you.

We respect your privacy

We will not give your personal information to anyone, unless the law says otherwise.

We respect the confidentiality of all our clients.

Therefore, if we have already helped someone involved in your legal matter, we may only be able to give you general information. However, we may be able to refer you to another lawyer or organisation.