

Education and information

VLA provides speakers to talk on various legal issues to community groups, schools, government bodies, agencies and other organisations. Contact your local VLA office for more information.

Publications

Visit your local VLA office to get copies of our free booklets, pamphlets and posters. These materials are provided in a range of languages.

The publications cover a range of issues - criminal and family law, intervention orders, fines, bankruptcy, power of attorney, disabilities, mental health, work and where to complain.

Interpreters

If required, VLA may pay for an interpreter when using our legal information and advice services. Ask for one to be booked when making an appointment.

Website

Information about VLA services, its client service charter and publications are available at www.legalaid.vic.gov.au

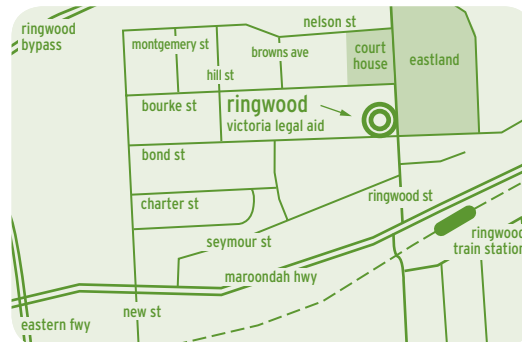
Legal Information Service

This VLA service provides free legal information via telephone in English and 14 other languages

Open Monday to Friday, 8.45 am to 5.15 pm

Telephone 9269 0120 or Country callers 1800 677 402

Arabic	9269 0127	Polish	9269 0228
Cantonese	9269 0161	Russian	9269 0315
Croatian	9269 0164	Serbian	9269 0332
Greek	9269 0167	Spanish	9269 0384
Italian	9269 0202	Turkish	9269 0386
Macedonian	9269 0477	Ukrainian	9269 0390
Mandarin	9269 0212	Vietnamese	9269 0391



Victoria Legal Aid : Ringwood office

23 Ringwood St
(P.O. Box 4322)
Ringwood VIC 3134
DX 212467
Tel: 9259 5444 Fax: 9259 5400
Email: ringwood@vla.vic.gov.au

RIH-CO-ENG-0408

Victoria Legal Aid

Outer eastern suburbs
📍 Ringwood office 9259 5444

Do you need legal help?
Victoria Legal Aid can help you

 **Victoria
Legal Aid**
Lawyers And
Legal Services

Victoria Legal Aid

The legal advice that we may help you with is:

- criminal law
- family breakdown
- family violence
- civil law matters (including social security)

Our offices, situated in 14 locations throughout Victoria, are open Monday to Friday, 8.45 am to 5.15 pm.

Ringwood

The Outer eastern suburbs regional office (situated at Ringwood) provides to the community a range of free services. These are:

Advice services:

By appointment:

- legal advice - every day
- child support - last Friday of the month

Telephone advice - urgent matters only

Without appointment:

- legal advice - every Tuesday 2 pm - 4.30 pm (phone to check service is available)
- family - every Thursday 10 am - 12 pm

Duty lawyer services:

Criminal charges and traffic offences:

- Ringwood Magistrates' Court - every day
- Ringwood Children's Court - Wednesdays

Family law:

- Dandenong Family Court and Federal Magistrates Court - Mondays

Family violence:

- Ringwood Magistrates' Court - Tuesday and Friday

It is important to get legal advice before you go to court.

Workshops:

- divorce - third Wednesday of the month 9.30 am.

Contact the Ringwood office on 9259 5444 to make an appointment or for more information.

Victoria Legal Aid

Outer eastern suburbs : Ringwood office

It is important to get legal advice before you go to court

Legal advice

For legal advice with a VLA lawyer, an appointment is usually necessary. If you are not able to keep the appointment please give us 24 hours notice.

Please bring to your appointment the following:

- all paperwork
- taped record of interview with police
- pay slips and/or Health Care Card
- bank statements.

Grants of legal assistance

VLA provides legal assistance for a lawyer to represent you in court in some areas of law. There are guidelines outlining the areas where grants of legal assistance are made.

If you require legal assistance you can ask one of our lawyers or a private lawyer to help you apply. This can be discussed at your appointment. Application forms for legal assistance can be obtained from all VLA offices. If you need an interpreter VLA will pay somebody to help you fill in the form.

Costs

It costs nothing to apply for legal assistance. However, legal assistance is not always free. You may have to pay some or all of your legal costs. The amount you will be asked to pay will depend on your financial position.

If VLA offers you legal assistance, a letter will be sent to you setting out the conditions. You should read the letter carefully and if you do not understand it contact us.

More detailed information is provided in the VLA 'Grant of legal assistance' application form.

Confidentiality

VLA treats any information you give us as strictly confidential, unless the law states otherwise. If VLA owes a duty of confidentiality to anyone else who might be involved in your matter, we may only be able to provide you with general information and referral. A duty of confidentiality may apply if we have ever provided the other person with assistance about a current or past matter.

Help at court

It is important that you get legal advice before you go to court. If you do not have a lawyer when you go to court, duty lawyers who give free legal advice and other help may be available at court and tribunal hearings. Duty lawyers can represent you in court. However, they must give priority to serious cases and people in custody, which means there are times when they cannot help everyone. Ask the staff at the court or tribunal if a duty lawyer is available.

For appointments and information contact the Ringwood office on 9259 5444