# Snapshot Business Plan 2015–16 (accessible version)

## Expand access to justice

Invest an extra $14 million (one-off, tied and discretionary funds) in:

### Victoria Legal Aid $0.9 million – one-off expenditure

Implement the family law services review, review child protection, begin means test review, implement complaints management system, invest in regional planning and demand analysis.

### Victoria Legal Aid $6.3 million – Ongoing expenditure

Enhance family violence services, establish Independent Mental Health Advocacy service, expand Legal Help, meet enterprise agreement payments and annual rental increases.

### Community legal centres $2.8 million

Extra family violence legal services, innovation and transformation fund grants, indexation of existing grants, and ongoing wage supplementation.

### Private practitioners $4 million

Extra criminal law and family law services to meet demand, more duty lawyer services provided by the Bar and private practitioner fee increases.

## By program

$7 million family, youth and children’s law

$2.8 million community legal centres

$2.3 million criminal law

$1.9 million civil justice

Total $14 million

## Ongoing spending

$5.6 million family, youth and children’s law + $0.8 million family violence

$2 million criminal law

$1.9 million civil justice

$0.6 million community legal centres + $0.6 million family violence

## One-off spending

$1.6 million community legal centres

$0.3 million family, youth and children’s law + $0.3 million family violence

$0.3 million criminal law

## Deliver 5 per cent more services to clients

Continue to deliver high quality service.

Introduce new standards for conduct of major criminal trials and complete the panels project

## Timely intervention

Act on

Family Law Review

Identify improvements to child protection and youth crime services

## Match services to client needs

Enhance our duty lawyer services for family violence.

Build Legal Help as main entry point for legal assistance.

Support clients with mental illness through non-legal advocacy.

Improve on staff awareness of safety issues for women and children

Provide better services for Aboriginal and Torres Strait Islanders clients

## Maximise benefits by working with others

Promote innovation and accountability in CLC sector

‘Advocate for community corrections orders and investment in support services for offenders and fix postcode injustice’

Review means test to modernise, simplify, make fairer and expand eligibility

## Working together better

Work with research institutions – more innovative client services, more evaluation, open up our client data.

Offer staff more flexibility through technology

Improve staff engagement and wellbeing

Increase transparency with regular performance reports

Improve experience for people applying for grants of legal assistance