

INVESTING IN GROWING DEMAND

In our community through the private profession, community legal centres and our staff

AN EXTRA \$7.7M EXPENDITURE TO MEET GROWING DEMAND FOR LEGAL AID Focus on improving... > Family violence > Child protection > Family law > Summary and youth crime services Most delivered by private practitioners with \$3.6M in extra case expenditure 9% Expansion of vouth diversion 14% 11% Child protection More child Family violence protection workers 7% Increased policing of family violence Summary crime More police, expansion of drug court Predict a deficit at end of 2016–17 without additional 20,000 **C** investment MORE CALLS TO LEGAL HELP RESPOND TO THE FAMILY **VIOLENCE ROYAL COMMISSION AND**

ACCESS TO

JUSTICE REVIEW

Investing in timely intervention, especially for children and young people

- New youth crime strategy and more young people diverted from criminal justice system.
- More support for vulnerable families with better child protection services and family law guidelines.
- > Coordinated early assistance for legacy caseload asylum seekers.

Match services to the needs and abilities of clients

- > Keep our clients safe with a new framework to help staff work with clients who are at risk.
- > Bigger, modernised Legal Help.
- > Better services for Aboriginal and Torres Strait Islander people.

Maximise benefits by working with others

- > Increased access to justice in the Mallee and state's North East.
- > A review to make our means test simpler, fairer and easier to understand, and expand eligibility.
- > Evaluate and improve summary crime.

Working together better

- More flexible ways of working with new technology to improve client services.
- > Investment in staff engagement and wellbeing.
- > Transition to new CBD premises.
- > Continued support for the private profession, community legal centres and staff to continue providing high quality service.